

Version 1.0 · 10 October 2026

Connect your Vending on Track machines in 4 steps

About 10 minutes. You need your Vending on Track login.

What we require

1

The ID of each machine

You find it in Vending on Track

2

Connectivity Platform login

Vending on Track sends it after one email: username and password

3

One machine setting

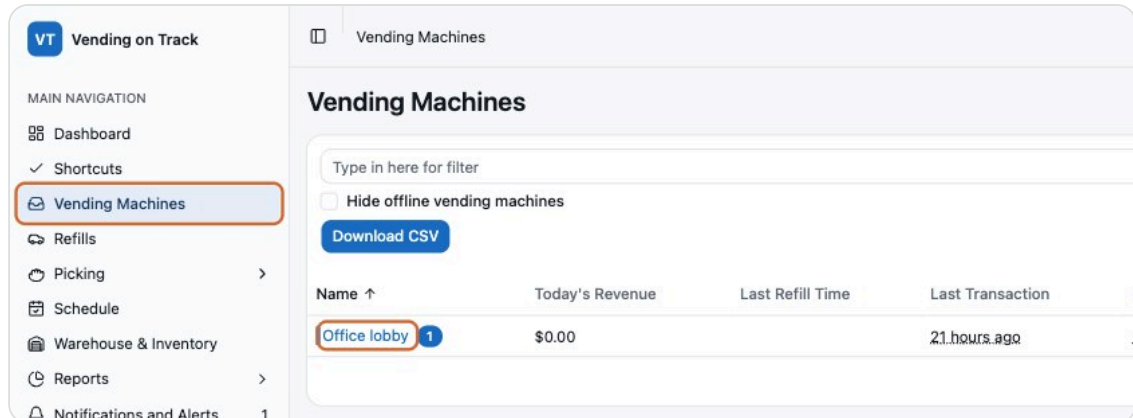
Your technician checks it: multi-selection off

Step 4 is where you enter them. Nothing is sent to us by email.

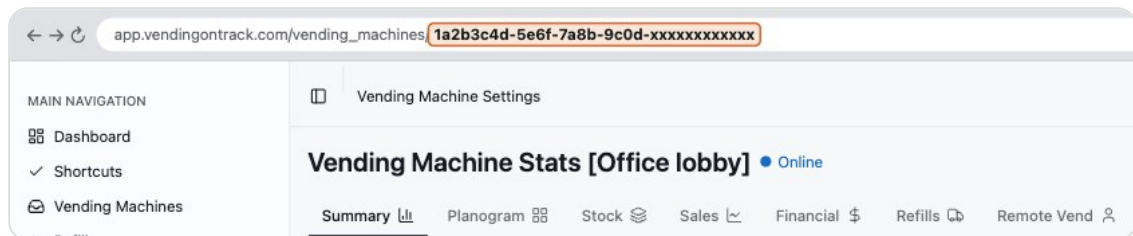
1

Copy each machine's ID

Log in to **app.vendingontrack.com**, open **Vending Machines** and click your machine.



The ID is the long code at the end of the address bar.



It looks like **1a2b3c4d-5e6f-...** (36 characters). Not the machine name.

2

Ask Vending on Track for Connectivity Platform access

Copy this email, add your company and machine names, send.

To: support@vendingontrack.com
Subject: Connectivity Platform access for PickVend

Hi,

Please enable Connectivity Platform access for PickVend (pickvend.com) on our account, so we can sell from our machines on delivery apps. Please send us the username and password.

Account: [your company]
Machines: [machine names from step 1]

Thank you,
[your name]

3

Check one machine setting

Ask your technician to switch off **multi-selection** (multi-vend, combined vend), so each item is paid separately.

The courier presses the item numbers on the keypad. We approve only the items in the order.

4

When Vending on Track replies, paste it in your PickVend portal

Open your portal link, paste the username, password and machine IDs, press **Test connection**. Green means done.

Never email passwords to anyone, including us.

Stuck? Email hello@pickvend.com with a screenshot.